

PROVIDER TIP SHEET: REQUESTING ON DEMAND PRODUCTS

What is the On Demand model?

Amgen Safety Net Foundation offers shipment in advance of administration for certain physician administered medications. Under this model, providers complete an *On Demand Product Request Form* after the patient has been enrolled to the Foundation. The products included in the On Demand model are Blincyto® (blinatumomab) for injection and IMLYGIC® (talimogene laherparepvec). Amgen Safety Net Foundation ships On Demand products directly to the provider in advance of administration.

Does the On Demand model cover products administered before the patient becomes enrolled?

On Demand products can only be requested for dates of administration in the future. Dates of administration in the past cannot be processed.

How do I request On Demand Products?

Step 1: Access the *On Demand Product Request Form*

- Go to www.amgensafetynetfoundation.com and click on the **Forms** tab, choose the product

Step 2: Complete the *On Demand Product Request Form* in full

- You can submit requests for multiple patients on one form
- If you have questions regarding the *On Demand Product Request Form* you can call us at **1-888-762-6436** and choose **option 5** to speak to one of our patient assistance counselors

Step 3: Obtain appropriate physician or facility contact signature

- A physician or facility contact must initial, sign and date the *On Demand Product Request Form*

Step 4: Fax the completed *On Demand Product Request Form* to **1-866- 549-7239**

When will I receive the On Demand order?

Once we receive the completed *On Demand Product Request Form*, we will process the request for shipment to arrive on the third business day as long as the patient is enrolled and there is no missing information on the request form.

For Imlygic® the storage temperature is ultra low (-80C). If the physician's office does not have an ultra low freezer, we will ship to the office just in time for the patient's scheduled appointment. The scheduled date of administration must be indicated on the Imlygic® order form.

If you have other questions?

Go to www.amgensafetynetfoundation.com and click on the **Resources** tab for answers to Frequently Asked Questions and other Tip Sheets. You can speak to a patient assistance program counselor by calling **1-888-762-6436**, Monday through Friday, 9am to 8pm Eastern Time.